

KEY OPERATIONAL HIGHLIGHTS

In 2021, the volume of JSC FPC's passenger traffic was significantly affected by the continued restrictive measures related to the sanitary and epidemiological situation in the regions of the Russian Federation, which led to a decrease in the number of departed passengers to 81.2 million in total, including 47.4 million in the regulated segment and 33.8 million in the deregulated segment. The number of passengers departed as a whole fell to 76.8% compared to 2019, while increasing to 137.6% compared to 2020.

In 2021, passenger traffic increased by 39.5% as compared to 2020 and amounted to 67.3 billion passenger-kilometres (a decrease of 28.1% as compared to 2019). In JSC FPC trains, traffic volume increased to 66.7 billion passenger-km (140.2% compared to 2020 and 74.1% compared to 2019), including 39.6 billion passenger-km in the regulated segment (134.5%

compared to 2020 and 71.6% compared to 2019) and 27.1 billion passenger-km in the deregulated segment (149.5% compared to 2020 and 78.1% compared to 2019).

In the reporting year, passenger-kilometres served by trains of the CIS and Baltic states totalled 0.6 billion passenger-km (90.8 % of the 2020 level, 15.9 % of the 2019 level).

An 84.1% year-on-year (compared to the 2019 level) decrease in international passengers was due to the suspension of foreign trains introduced in 2020 to curb the spread of the novel coronavirus infection. From 8 February 2021, a partial recovery of regular interstate passenger services with the Republic of Belarus began.

Volume-based indicators

Indicators	2019	2020	2021	Change 2021/2020, %
Passenger-km travelled, billion	93.6	48.2	67.3	139.5
On JSC FPC trains	90.0	47.6	66.7	140.2
Deregulated segment	34.7	18.1	27.1	149.5
Domestic traffic	32.8	17.8	26.1	146.8
Interstate traffic	1.9	0.3	1.0	293.6
Regulated segment	55.2	29.4	39.6	134.5
On trains of the CIS and Baltic states	3.6	0.6	0.6	90.8
Passengers carried, million	105.8	59.0	81.2	137.6
Deregulated segment	43.8	23.3	33.8	145.2
Regulated segment	62.0	35.7	47.4	132.7

With passenger-kilometres served by JSC FPC trains down to 66.7 billion passenger-km, or 74.1% of the 2019 level, the Company optimised its carriage-kilometre performance, rightsizing it to 2,392.8 million carriage-km,

or 82.6% of the 2019 level. Thus, the capacity utilisation rate was 64.2%, which is 7.6 p.p. lower than in 2019, but 7.0 p.p. higher than in 2020.