
THE COMPANY'S MEASURES TO MAKE RAIL SERVICES MORE AFFORDABLE AND PROTECT THE HEALTH OF PASSENGERS DURING THE COVID-19 PANDEMIC

Protecting and preserving the health of staff and passengers

Monitoring the health status of staff was established in JSC FPC's units. Employees are thermometrically tested daily before they enter the workplace, and during the working day as well. Employees involved in passenger services are provided with personal protective equipment in accordance with approved standards. Influenza, SARS, COVID-19 and community-acquired pneumonia are monitored. **Distant operation of employees is utilised.**

The frequency of cleaning and disinfection of office premises was increased. In all passenger trains, the disinfection regime was strengthened through the use of virus-resistant disinfectants and magnified clean-up frequency. The storerooms of the units of JSC FPC's branches have a minimum supply level of the above disinfectants. The Company ensured that the ventilation and air coordination systems in the premises and rolling stock operate efficiently. On the way, the air disinfection units in carriages are working properly and control over the timely replacement of expired germicidal lamps is in place.

Staff was provided with relevant explanations, leaflets and announcements were posted showing the main symptoms of a new coronavirus infection and how to proceed, and courses were posted on the Parent Company's distance learning system. Staff was informed of the need to observe personal and public hygiene rules.

The procedure for laboratory diagnosis of the new coronavirus infection COVID-19 for JSC FPC employees was approved. All train crews as well as the staff in charge of on-the-way supervision on trains are PCR tested for new coronavirus infection at least once every 21 days. During winter, PCR tests are conducted at least once every 14 days and when carrying organised groups — at least once every 10 days. As at 31 December 2021, 210,683 tests were conducted at JSC FPC, of which 200,099 tests were organised by JSC FPC and 10,584 tests were organised by the Parent Company / region.

An vaccination campaign against COVID-19 was organised. As at 31 December 2021, JSC FPC's headcount including employees on maternity leave stood at 51,441, of whom 43,583 were vaccinated, representing 84.7% of the headcount (or 93% of employees to be vaccinated). Particular attention is paid to the vaccination of train crews. There are 29,844 train crew members, of whom 24,925 were vaccinated, representing 83.4% of the headcount (or 92.1% of the staff to be vaccinated). Statistics on the staff re-vaccination are monitored. As at 31 December 2021, 3,589 employees were re-vaccinated. A collective immunity rate of 96% was achieved among vaccinated staff and COVID-19 survivors.

The catering of passengers in dining carriages is supported by staff members who were vaccinated against COVID-19 or who had COVID-19 (at the latest six months before). If there is a contraindication for prophylactic vaccination against COVID-19, a dining carriage staff is admitted in line with the results of PCR testing at a frequency of once every 14 days.

The staff of dining carriages use personal protective equipment when dealing with dining carriages visitors / passengers in other carriages. Prophylactic disinfection of all contact surfaces (door handles, handrails, surfaces of tables, seats) in dining carriages is carried out on the way using disinfectants with virulicide effect every four hours.