

Mobile app

# Enhancing quality, improving service



of all e-booking



buy train tickets



**38**

'000 unaccompanied pets carried

**81**

'000 passengers travelled on 26 tour trains

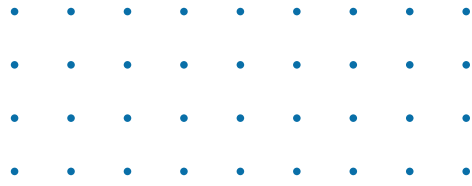
**1,070**

carriages are equipped for impaired passengers<sup>1</sup>

**69%**

of all sales are e-tickets<sup>1</sup>

<sup>1</sup> Data from JSC FPC website.



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**SUSTAINABLE DEVELOPMENT**

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In order to significantly increase traffic volumes, we are striving to improve travel comfort and enhance services on our trains. For that, we are renewing the carriage fleet, increasing accessibility for impaired passengers, launching new services for pet owners, offering flexible fares and expanding online booking.

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<p>Pet transport service</p>	<p>Compartments for impaired passengers</p>	<p>Tourist routes</p>
<p>1</p>	<p>2</p>	<p>3</p>