KEY METRICS

OPERATING INDICATORS

Operating Indicators

Indicators	2019	2020	2021	Change 2021/2020, %
Passenger-km travelled, billion	**93.6**	**48.2**	**67.3**	**139.5**
On JSC FPC trains	90.0	47.6	**66.7**	140.2
Deregulated segment	34.7	18.1	**27.1**	149.5
Domestic traffic	32.8	17.8	**26.1**	146.8
International traffic	1.9	0.3	**1.0**	293.6
Regulated segment	55.2	29.4	**39.6**	134.5
On trains of the CIS and Baltic states	3.6	0.6	**0.6**	90.8
Passengers carried, million	**105.8**	**59.0**	**81.2**	**137.6**
Deregulated segment	43.8	23.3	**33.8**	145.2
Regulated segment	62.0	35.7	**47.4**	132.7
Average train composition, carriages (TsO-33 format)	**12.5**	**9.9**	**11.4**	**115.3**

Passenger turnover by carriage type   %

- 3rd class sleeping: 55.6 / 58.1 / 58.7
- 1st class sleeping, deluxe: 1.7 / 1.5 / 1.4
- 4th class seating: 0.5 / 0.7 / 0.6
- 2nd class sleeping: 33.6 / 32.1 / 33.7
- Seating: 8.6 / 7.7 / 5.7

■ 2019   ■ 2020   ■ 2021
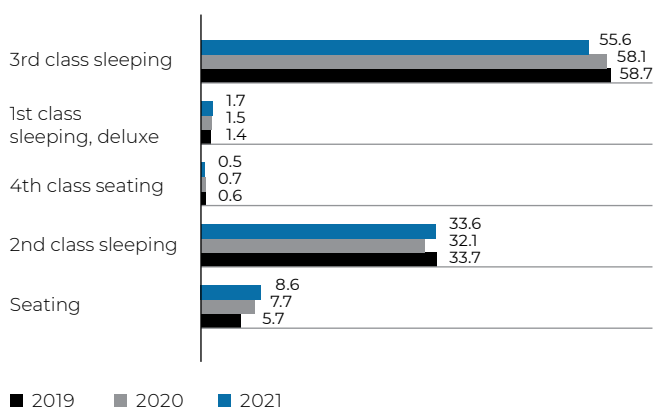
Dynamics of rolling stock acquisition   **carriages**

- 1st & 2nd class sleeping: 279 / 261 / 22 / 76 / 46 / 31
- 3rd class sleeping: 67 / 212 / 342 / 637 / 329 / 115
- Double-deckers: 90 / 175 / 154 / 65 / 41 / 86
- Other: 2 / 9 / 62

■ 2016   ■ 2017   ■ 2018   ■ 2019   ■ 2020   ■ 2021
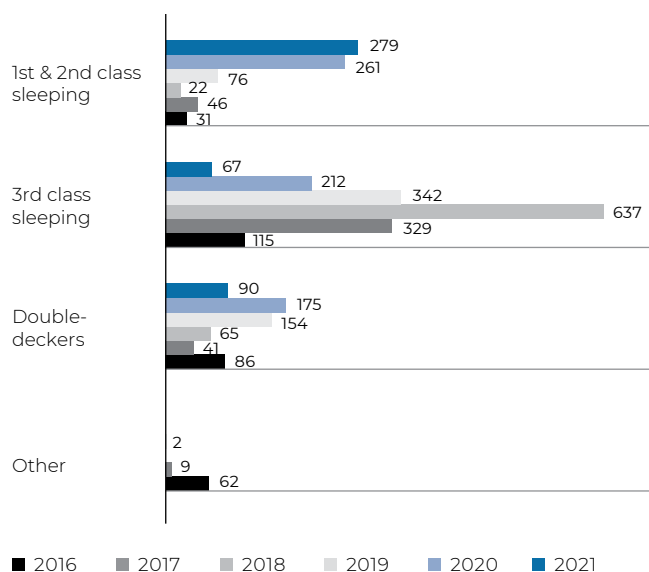
FINANCIAL INDICATORS

Operating revenue — RUB billion

Year	Value
2021	188.2
2020	130.9
2019	236.9
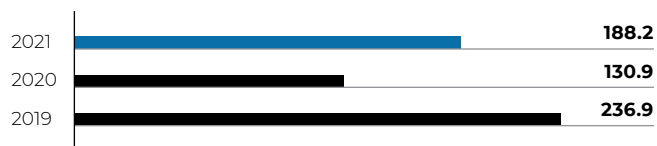
The improvement in EBITDA margin to 2020 levels is due to higher revenues as a result of passenger traffic recovery in 2021.

EBITDA and EBITDA margin, including subsidies

Indicators	2019	2020	2021
EBITDA margin	12.1	−16.7	**7.9**
EBITDA	29.6	−22.9	**15.7**

Total debt and revenue to EBITDA ratio

Indicators	2019	2020	2021
Total debt / EBITDA	1.71	−2.81	**4.15**
Total debt / revenue	0.21	0.49	**0.35**

SUSTAINABILITY INDICATORS

Personnel trained — people

Year	Value
2021	16,651
2020	14,327
2019	17,601

Expenditure on occupational health and safety measures — RUB million

Year	Value
2021	550.4
2020	512.6
2019	602.9

Training expenditure — RUB million

Year	Value
2021	134.2
2020	112.8
2019	196.6
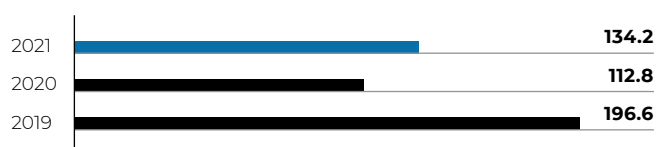
Greenhouse gas emissions — '000 tonnes CO_2

Year	Value
2021	341
2020	303
2019	406

Amount of social security benefits per an employee — RUB '000

Year	Value
2021	46.0
2020	48.6
2019	54.5

Used water discharge — million m³

Year	Value
2021	3.2
2020	3.0
2019	3.3

Amount of social security benefits per a non-working retiree — RUB '000

Year	Value
2021	5.3
2020	5.7
2019	6.2

Electric power — million kWh

Year	Value
2021	111.9
2020	107.7
2019	127.4